

## Whom to Call for Questions – Personal Support Workers

If you have questions or concerns about:

Report abuse of an older person, person with a disability, or child		1-855-503-7233
Enrolling as a provider	Local Community Developmental Disabilities Program (CDDP) or Support Services Brokerage	<p>CDDP:  <a href="http://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/Pages/county-programs.aspx">http://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/Pages/county-programs.aspx</a></p> <p>Brokerage:  <a href="http://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/Pages/Support-Services-Brokerages.aspx">http://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/Pages/Support-Services-Brokerages.aspx</a></p>
Information on ODDS Provider Service Agreement	Consumer-employer and case management entity	
Questions about when and how to do a task	Consumer-employer	
Attendance	Consumer-employer	
Authorized hours	Consumer-employer and case management entity	

Using eXPRS		1-844-874-2788
Payment issues	Public Partnerships, LLC	<a href="http://publicpartnerships.com/programs/Oregon/fmas">http://publicpartnerships.com/programs/Oregon/fmas</a>  <a href="mailto:PPLORFMAS@pcgus.com">PPLORFMAS@pcgus.com</a>  1-888-419-7705 (English) 1-888-419-7720 (Spanish) 1-888-419-7734 (Russian) 1-888-360-5899 (TTY)
Travel time	Case management entity	
Report work-related safety concerns	Case management entity	
Changes in your consumer-employer's condition or hospitalization	Case management entity	
Workers' compensation	Workers' compensation coordinator	1-888-365-0001
Registry	OHCC	1-877-267-0077
Training/CPR	OHCC	1-877-267-0077
Medical benefits	Homecare Workers Supplemental Trust &	1-844-507-7554, option 3, then option 4

	<b>Benefits Trust</b>	
<b>Paid time-off</b>	<b>Homecare Workers Supplemental Trust &amp; Benefits Trust</b>	<b>1-844-507-7554, option 3, then option 4</b>
<b>Questions about CBA</b>	<b>SEIU, Local 503 Member Resource Center</b>	<b>1-877-451-0002</b>
<b>Community Resources</b>	<b>ADRC of Oregon</b>	<b>1-855-ORE-ADRC (673-2372)</b>  <a href="http://www.ADRCoforegon.org">www.ADRCoforegon.org</a>
<b>Report Medicaid fraud</b>		<b>1-888-FRAUD-01</b>
<b>Report Medicare fraud</b>		<b>1-800-MEDICARE</b>