

Whom to Call for Questions – Homecare Workers

If you have questions or concerns about:

Report abuse of an older person, person with a disability, or child		1-855-503-7233
Enrolling as a provider	Local APD/AAA office	http://www.oregon.gov/DHS/Offices/Pages/Seniors-Disabilities.aspx
Task list	Consumer-employer and case manager	
Questions about when and how to do a task	Consumer-employer	
Attendance	Consumer-employer	
Authorized hours	Consumer-employer and case manager	
Vouchers	Local APD/AAA office	http://www.oregon.gov/DHS/Offices/Pages/Seniors-Disabilities.aspx
Payment issues	Local APD/AAA office	http://www.oregon.gov/DHS/Offices/Pages/Seniors-Disabilities.aspx
Travel time	Case manager	
Report work-related safety concerns	Case manager	
Changes in your	Case manager	

consumer-employer's condition or hospitalization		
Workers' compensation	Workers' compensation coordinator	1-888-365-0001
Registry	OHCC	1-877-267-0077
Training/CPR	OHCC	1-877-267-0077
Medical benefits	Homecare Workers Supplemental Trust & Benefits Trust	1-844-507-7554, option 3, then option 4
Paid time-off	Homecare Workers Supplemental Trust & Benefits Trust	1-844-507-7554, option 3, then option 4
Questions about CBA	SEIU, Local 503 Member Resource Center	1-877-451-0002
Community Resources	ADRC of Oregon	1-855-ORE-ADRC (673-2372) www.ADRCofofOregon.org
Report Medicaid fraud		1-888-FRAUD-01
Report Medicare fraud		1-800-MEDICARE

Your W-2	W-2 Hotline	503-947-5138
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